UMKC
Office of Research Services

15. Subject Outreach

15.1. Policy

UMKC is committed to ensuring that educational opportunities are offered to research subjects, prospective research subjects, and community members to enhance their understanding of research involving human subjects at UMKC.

15.2. Outreach Resources and Educational Materials

The RCO dedicates a section of its website to research subjects, which includes the following:

- Participants bill of rights;
- Frequently asked questions (FAQs);
- UMKC participant brochures;
- Links to government websites (e.g., OHRP, FDA, NIH, NCI); and
- Opportunity to submit community concerns, trial information, and receive feedback.

15.3. Questions, Concerns, and Complaints

All questions, concerns or complaints received by the RCO from any Individual through any form of communication (i.e., written, verbal, or electronic) will be promptly acknowledged and forwarded to the appropriate Individual within the institution for handling and follow-up.

The time frame for resolution of complaints is dependent upon the nature and complexity of the issue.

RCO contact information for reporting concerns or complaints will be provided in the consent document, participant brochure and the RCO website.

15.4. Evaluation

UMKC periodically evaluates its outreach activities and makes changes when appropriate. These evaluations take place in an informal, ongoing manner. All RCO staff, IRB members, IRB Chair and IRB Vice-Chair will report both positive and negative feedback about all RCO outreach activities to the RCO Director who may implement changes to improve outreach activities.

Approved by: Lawrence Dreyfus, PhD
Name of University Institutional Official

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Signature of University Institutional Official Date